IN THE UNITED STATES DISTRICT COURT NORTHERN DISTRICT OF ILLINOIS EASTERN DIVISION

IN RE: Nisha Palacio) Case No.)
Plaintiff)) COMPLAINT
)) Judge: `
v.) Magistrate:) July Demand Requested
Radius Global Solutions, Inc. 7831 Glenroy Road, Suite 250 Minneapolis, MN 55439))))
Defendant)

Now comes Plaintiff, by and through her attorneys, and, for her Complaint alleges as follows:

INTRODUCTION

- Plaintiff, Nisha Palacio, brings this action to secure redress from unlawful collection practices engaged in by Defendant, Radius Global Solutions, inc.. Plaintiff alleges violation of the Fair Debt Collection Practices Act, 15 U.S.C. Section 1692 et seq. ("FDCPA").
- The FDCPA broadly prohibits any false, misleading or deceptive threats in connection with the collection of a debt 15 U.S.C. Section 1692e
- 3. A Debt Collector who violates the Automatic Stay (11 U.S.C. Section 362), by trying to collect on a debt in an active Bankruptcy, also violates the FDCPA under 15 U.S.C. Section 1692e and 1692f. *Randolph v. Imbs, Inc.*, 368 F.3d 726, (7th Cir. 2004)
- A Debt Collector violates the FDCPA under 15 U.S.C. Section 1692c(a)(2) if it contacts a Consumer directly despite actual knowledge that the Consumer has an Attorney for the particular matter.

JURISDICTION AND VENUE

- 5. This court has jurisdiction pursuant to 28 U.S.C. Section 1331, 1337, 1367; and 15 U.S.C. section 1692(d).
- 6. Venue is proper because a substantial part of the events giving rise to this claim occurred in this District.

PARTIES

- 7. Plaintiff, Nisha Palacio (hereinafter "Plaintiff") incurred an obligation to pay money, the primary purpose of which was for personal, family, or household uses (the "Debt").
- 8. Plaintiff is a resident of the State of Illinois.
- Defendant, Radius Global Solutions LLC ("Defendant"), is a Minnesota business entity with an address of 7831 Glenroy Road, Suite 250, Minneapolis, MN 55439, operating as a collection agency, and is a "debt collector" as the term is defined by 15 U.S.C. Section 1692a(6).
- 10. Unless otherwise stated herein, the term "Defendant" shall refer to Radius Global Solutions LLC.
- 11. At some point, the original creditor, transferred this debt to Defendant for debt collection.

STANDING

- 12. Plaintiff has suffered an injury in fact that is traceable to Defendant's conduct and that is likely to be redressed by a favorable decision in this matter.
- 13. Specifically, Plaintiff suffered a concrete informational injury as a result of Defendant's failure to provide truthful information in connection with its attempt to collect an alleged debt from Plaintiff.
- 14. By contacting the Plaintiff, through email, even though it was aware the Plaintiff had an Attorney for this matter, it created a nuisance and invaded Plaintiff's privacy.

15. By refusing to abide by the Automatic Stay under 11 U.S.C. Section 362, it put Plaintiff in a risk of harm with Plaintiff believing that she would be subject to continued collection activities despite the Bankruptcy relief.

ALLEGATIONS

- 16. The Plaintiff allegedly incurred a financial obligation in the approximate amount of \$427.08 (the "Debt") to an original creditor (the "Creditor")
- 17. The Debt was purchased, assigned or transferred to Defendant for collection, or Defendant was employed by the Creditor to collect to Debt.
- 18. The Defendant attempted to collect the Debt and, as such, engaged in "communications" as defined in 15 U.S.C. Section 1692a(2).
- 19. On February 8, 2021, Plaintiff filed for Chapter 7 Bankruptcy.
- 20. On or about February 16, 2021, Defendant received actual notice of Plaintiff's Bankruptcy. See Exhibit B.
- 21. Specifically, Defendant received specific notice of the Bankruptcy protection under the Automatic Stay and the fact that Plaintiff was retained by an Attorney for this matter. See Exhibit B.
- 22. On May 7, 2021, telephoned Plaintiff and left a message seeking to collect on this debt.
- 23. As noted above, Defendant sought to collect on a debt covered by the Bankruptcy Automatic Stay, while it had actual knowledge that Plaintiff was in Bankruptcy and represented by an Attorney.

VIOLATIONS OF THE FDCPA-15 U.S.C. SECTION 1692, et seq.

- 24. The Plaintiff incorporates by reference all of the above paragraphs of this Complaint as though fully stated herein.
- 25. The Defendants' conduct violated 15 U.S.C. Section 1692e in that the Defendant materially misled Plaintiff through this communication regarding the legal status of this debt.

- 26. The Defendant's conduct violated 15 U.S.C. Section 1692c(a)(2) by contacting Plaintiff directly even though it was well aware that Plaintiff had an Attorney for this matter.
- 27. Plaintiff is entitled to damages as a result of Defendant's violations.

JURY DEMAND

28. Plaintiff demands a trial by jury.

PRAYER FOR RELIEF

29. Plaintiff demands the following relief:

WHEREFORE, the Court should enter Judgment in favor of Plaintiff and against Defendant for:

- (1) Statutory damages;
- (2) Attorney fees, litigation expenses and costs of suit; and
- (3) Such other and further relief as the Court deems proper.

Respectfully submitted, /s/ John Carlin

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